



COUNTDOWN to **CONVERSION**

Part 1



We are absolutely thrilled to welcome you to Global Credit Union. Be on the lookout for a few letters and emails that will help keep you informed as we merge First Financial Northwest with Global on November 1, 2025.

Coming soon to your mailbox and inbox:

- **October 1:** Welcome to Global Credit Union (email) << You're here!
- **Beginning of October:** Conversion packets with account details (mail)

- **October 8:** Conversion info: Online banking & debit cards (email)
- **Week of October 13:** Debit Card (mail)
- **October 15:** Conversion info: New services (email)
- **October 22:** Conversion info: Need help getting ready? (email)
- **November 1:** Online banking access (email)

For all up-to-date conversion information, recent communications, FAQs, and more visit globalcu.org/welcome.

Whats next:

1. **Conversion Packets are in the mail:** Your personalized Conversion Packet will arrive in the mail any day now. The packet will show you all the details about your accounts after conversion. Be sure to read it and reach out with any questions.
 2. **New debit card:** Expect your new debit card in the mail the week of October 13. You can activate it for use on November 1. You'll want to update any recurring payments to your new Global debit card once active.
 3. **First-time login to online banking:** Sign-in instructions and hyperlinks will be emailed on November 1. Once you've successfully signed in for the first time using those instructions, you'll be able to download the Global CU app and Global Business app and sign in there as well.
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Get in touch

If you have questions or need additional information, contact our live, 24/7/365 Member Service Center at [800-525-9094](tel:800-525-9094). We're here to help!

[Call us](#)

Member Service Center:
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