

Online banking and your new debit card

Here are some important dates to keep in mind as your accounts are transferred to Global Credit Union.

Online Banking

Use First Financial Northwest's online banking and app until October 31. Any changes you make after October 15—such as updates to usernames, payments, or account details—won't transfer over. On November 1, you will receive an email to enroll in Global's online banking and download the app.

Bill Pay

Access to First Financial Northwest's Bill Pay ends on October 27. Already scheduled payments will still go through. You can start using Global's Bill Pay on November 1.

Need help with Bill Pay from October 27-31? Call **866-372-1200**.

Zelle

If your Zelle service is through First Financial Northwest, it will stop working on October 27. Global offers a similar service inside the app.

New Debit Card

Global debit cards will start arriving the week of October 13. Keep using your First Financial Northwest card through October 31.

UChoose Rewards

Uchoose Rewards will not be available at Global. Redeem points before October 31 at ffnw.com/uchoose.



Questions?

Visit globalcu.org/welcome or call our 24/7/365 Member Service Center at **800-525-9094**. We're here to help!

Member Service Center:
800-525-9094

